



Welcome to the April issue of the Life Change Care magazine.

Dear colleagues

It is already April and Easter has passed. We continue to have well settled homes, which is a great reflection on the excellent care that you all provide to our children.

Aside from the usual features, it feels like there is little news to share with you this month.

Beth continues to do a great job of producing this magazine for you each month but perhaps there is more that we could add.

Are there any features that you would like us to add? Perhaps you would like to share personal news? Have any of you completed a sponsored run or climbed the three peaks recently?

Why don't we share pictures from recent activities with the children? These can be easily redacted to ensure confidentiality.

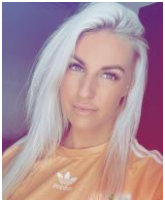
This is your magazine. Please let us know if you have any ideas to make it more interesting.

Phil.

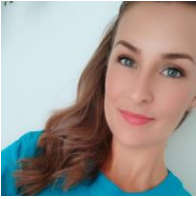
In this issue, you will find many of the usual sections including:

- Anniversaries
- Birthdays
- New starters
- Employee of the month
- Feedback
- Training
- Policies and procedures
- etc.

BIRTHDAYS (April)



Happy Birthday to Victoria who celebrated her birthday on the 1st April!



Happy Birthday to Jessie who celebrates her birthday on the 16th April!

Happy Birthday to Lewis who celebrates his birthday on the 29th April!

Anniversaries April 2024



Nicola Celebrates her 1 year anniversary with us on the 17th April!



Megan H Celebrates her 1 year anniversary with us on the 10th April!



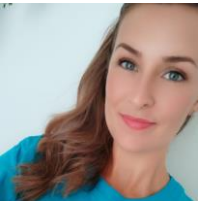
Amy H Celebrates her 3 year anniversary with us on the 27th April!

Samantha Celebrates her 3 year anniversary with us on the 6th April!

NEW STARTERS (April)



Gabrielle has joined the SB team in March!



Jessie had joined the PV team in March!



Sam C has joined the Bank team in March!

FEEDBACK

STONEBROOK HOUSE – Regulation 44 report



Here are the positive words from the latest Regulation 44 report for Stonebrook House. Words appear larger, the more frequently they are used. The most common words here (**Care**, **Positive**, **engaging**, **professional**, **assessed** and **monitoring**) reflect the excellent care being provided by the Stonebrook House team. Well done team!

EMPLOYEE OF THE MONTH – March 2024

Well done to each of our employees of the month.

BOOTH HOUSE

Congratulations to Lewis who was the employee of the month for Booth House in March!

PENNINE VIEW

Congratulations to Claire J who was the employee of the month for Pennine View in March!

STONEBROOK HOUSE



Congratulations to Matt who was the employee of the month for Stonebrook in March!

POLICIES

As we strive to improve our service, our policies and procedures are added to and updated on a regular basis. Throughout March, our Operations Manager has been conducting a review of the operational policies and procedures.


Some of the policies and procedures which have been updated are under the following folders:








- Administration
- Business Management
- Human Resources

Ensure that you take the time to familiarise yourself with any new or updated policies. If you have any questions, please discuss these with your manager.

Policies and procedures are typically located within the **Generic – all homes** folder. Where a policy needs to differ for a particular home, a similarly named policy will be stored in that home's folder. If a home has its own specific policy, it will supersede the generic policy that will apply to the remaining homes.

If you have difficulty locating a particular policy in the **Policies, Procedures, and Forms** library, a complete list can be found in the **Policies procedures and forms accessible index.pdf** document.

Policies, Procedures, and Forms 

 Name 
 Booth House
 Generic - all homes
 Pennine View
 Stonebrook House
 Policies procedures and forms accessible index.pdf

Maintenance

Please see what maintenance has been completed recently.

BH

- Mag lock fitted
- Architrave sorted
- Ceiling fixed and decorated
- New light fitted in BH office
- New carpet fitted in BH office

SB

- Front door painted
- Electric standing desk assembled
- Supply and fit star lock to cupboard
- Repair to stairs carpet
- Repair to door panel
- Repair to bedroom alarms
- Repair bedroom drawers
- Lower tv bracket
- Remove and refit notice board
- Fit bedroom mirror
- Supply materials and repair neighbours fence and remove tree
- Repair two kitchen doors and drawer

PV

- Drawers assembled
- Decorative hangers on wall
- Small pink shelves put up
- Curtain rail refixed to wall
- Mirror hung
- Back door planed down, and striker plate moved to aid closing.

We strive to keep our homes in an excellent condition so if you see anything that needs addressing, please let head office know and it will be dealt with promptly.

We have recently taken on some more contractors....

S Bibby Plumbing and Building (Steven)

MB renovations (Mark)

Martyn Clegg Decorators

TEAM INTERVIEW

Lewis Monahan

Position held: Senior Therapeutic Care Worker

How long worked in care? 7 years (3 years at life change care)

What did you do before working for LCC? I served in the Army (Scots Guards)

What do you enjoy most about your job? I enjoy having fun with the children, helping them to achieve and seeing them thrive.

What do you like to do outside of work? Playing football and golf. Spending time with family and friends.

Where do you see yourself in 5 years? Managing a home.

RECRUITMENT



To support our growth we are recruiting the following roles

1 x Senior Therapeutic Care Worker

1 x Therapeutic Care Worker

Bank Care Workers (on going recruitment)

Remember if you make a referral, following a successful probation period you will receive a bonus of £500!!

Training

Joe will be attending his annual TCI Train the trainer this month to continue to provide the training for us at Life Change Care.



Joe will be running a MFC and Incident Training Development on both Monday and Tuesday 16th April.



**RESULTS WITHIN
1 HOUR**

Are you suffering from:
Headaches / Migraines
Tiredness
Being Overweight or Weight Loss
Bloating
Irritable Bowel Syndrome (IBS)
Skin Rashes
Arthritis
PMT

**Test Cost
£55**
IMMEDIATE RESULTS

Marie J Black CALL MARIE: **0747 7925187**

Intolerance and Allergy Testing, Marie has offered the testing for just £45 to LCC staff and their families.

If you are interested then please get in touch with head office, when we get a list together we will then confirm a date and the testing will be carried out at PV training room.

Head Office took part in an Easter Egg Competition within the business centre, they came 3rd Place and won a Twirl Easter egg (yes we did share it)



4 likes

b1businessfirst Our Burnley Business Centre hosted a crackin' Easter egg hunt yesterday! And the winners are... 🍷🍷

- 🥇 1st place ~ STF Solutions Ltd
- 🥈 2nd place ~ Clean Energy Nationwide
- 🥉 3rd place ~ JSA Psychotherapy