

March 2022

# Welcome to the Life Change Care Magazine!

We are in Spring already, with the weather lovely and warm and sunny. The homes are all busy and settled and looking to book summer holidays for their residents and staff, if not already done so. Booth House is excited to be going on their first oversees holiday to Mallorca with their young people.

The managers in the homes continue to work hard, keeping their homes to a high standard, whilst supporting their staff teams and residents.

Referrals in the past month have been constant and high in numbers, however, all the homes are now full and have no vacancies at present, which is good news.

Staff recruitment has been difficult over the past year with very few suitable applicants applying for the vacant posts, but I am happy to report that the homes have now fully recruited and have no vacancies in their teams at present. We are still looking to recruit Bank staff that are able to work in any of the homes.

Alicia Barret, Phil Stirpe and I have been looking at systems and documents, and we are currently looking at ways to make things more accessible to the homes, supported by Alicia and her admin team.

The managers continue to have a monthly meeting, where we all get together and discuss each home in detail, and bounce ideas off each other. These meetings are invaluable, and give the managers an opportunity to discuss anything they wish with each other.

Happy Spring everyone!



Best regards,

Lindsey Patterson, Service Manager

### **Birthdays**



#### Claire Larner

Happy Birthday to Claire, who is celebrating her birthday on the 14th March!



#### **Grace Dinn**

Happy Birthday to Grace, who will be celebrating her birthday on the 24th March!



#### **Jordan Rowe**

Happy Birthday to Jordan, who is celebrating her birthday on the 25th March!

### **Anniversaries**





#### **Natalie Rowe**

Natalie will be celebrating her **2 year** anniversary with us on the 16th March!



Lindsey will be celebrating her **3 year** anniversary with us on the 25th March!



**Corina Cross** 

Corina will be celebrating her **1 year** anniversary with us on the 29th March!

### **Promotions**



### **Megan Wyke**

Megan has been promoted from Senior Therapeutic Caregiver to Deputy Manager at Booth House! Congratulations Megan!



#### **Jordan Rowe**

Jordan has been promoted from Therapeutic Caregiver to Senior Therapeutic Caregiver at Pennine View! Congratulations Jordan!

### **Social Media!**

Life Change Care are now on social media! This will allow us to increase our online presence, let more people know about Life Change Care and the services we offer and create more referrals.

It will also allow people to make the connection between Life Change Care and JSA Psychotherapy.

We will be posting things that go in the magazine like birthdays, anniversaries, news and team profiles.

**Please note** that none of the children will be mentioned on our socials, but we'd love to share what's going on in the homes (i.e. any activities like baking).

If you would like to follow our pages, click on the links below:

Facebook

Twitter

LinkedIn

### **Meet the Office Team**

Each month, find out about the office team. This month, find out about Bethany, one of our administrators.



### **Bethany Gregson**

Bethany has worked for Life Change Care Limited for over a year as an administrator. Bethany is responsible for the day-to-day operation and maintenance of the office side of the business and dealing with enquiries, referrals and recruitment.

### Life Change Care Blog!

Life Change Care now have their own blog to support website and online growth.

Check out the latest blogs:



### **Policy Updates**

The latest policies to be updated/created are:

New documents:

Checklist 3011 - DSE - Device.docx Checklist 3012 - DSE - Person.docx

### **Professional Development**

### **Moodle**



We are currently working on a brand new format for our inhouse training courses to make them more interactive and effective, following feedback from staff.

Keep your eyes out the new courses that will be released soon!

### **Training**

The following training was completed during February:

Grand Total	73
Whistleblowing	2
Toxic trio	1
TCI Refresher	8
Sexual Abuse and introduction to CSE	1
Safer Recruitment	2
Safeguarding children with disabilities	4
Safeguarding Children in the Digital Age 2022	1
Safeguarding children in sport	2
Radicalisation & Extremism	4
Racism, Discrimination, and Intolerance	1
Protecting Children from Domestic Abuse	2
Neglect	2
Medication Advanced	1
ICON - Babies Cry	1
Human Trafficking and Modern Day Slavery	2
Honour-Based Violence and Forced Marriage	2
Hidden harm: Parental substance misuse, mental ill-health and domestic abuse	2
Food hygiene & food safety	3
FGM: recognising and Preventing	3
Equality and Diversity	1
Emotional Abuse	4
Education Health and Care Plan	3
Eating Disorders	1
Deprivation of Liberty Safegurds (DOLS)	2
Criminal exploitation and county lines	1
Contextual Safeguarding	2
Communicating with children	2
Child protection (includes CSE)	2
Catfishing Children's home	1
Care Act - intro and overview	1
Care Act - Care and Support Planning	2
Bulletin - January 2022	1
Bulletin - December 2021	2
Attachment and loss	1
Anti-Bullying Children's Homes	3

### **Feedback**

Reg44 Word Cloud for Stonebrook House



### Reg44 Word Cloud for Booth House



Recruitment



## We're Recruiting!



Don't forget that we pay a £500 referral fee for anyone that you refer who we

hire and successfully passes through probation.

Full details of the available vacancies can be found on our website:

Careers

### **Team Spotlight**

### **Employee of the Month**



Stonebrook House

#### **Alison Hirst**

Alison is Stonebrook House's employee of the month. Well done Alison!

Pennine View

#### **Kelly Miller**

Kelly is Pennine View's Employee of the Month. Well done Kelly!



Gill Bostock-Kellar (house manager) said: "Kelly is a supportive colleague and is always enthusiastic in her role, and is a wonderful role model to our families."



**Booth House** 

### **Kelly Crook**

Kelly is Booth House's Employee of the Month. Well done Kelly!

### **Team Interview**

### **Megan Wyke**

Position held: Deputy Manager

How long worked in care?: A year and a half

#### What did you do before working in care?:

Before joining life change care, I worked in the early years sector for 14 years in various roles from early years teacher to deputy manager of a children's nursery.



### What do you enjoy most about your job?:

I love seeing the children happy and thriving and making a difference to children we care for.

#### What do you find most challenging?:

Sometimes the rapid pace of the job can be difficult to manage, juggling lots of jobs!

#### What do you enjoy most about working for Life Change Care?:

I enjoy working with the team at Booth House, we're like a little family, we can always rely on each other. Also, the many experiences we are offered as individuals and as a team

#### What do you like to do outside of work?:

I have three small children that keep me on my toes (to say the least). I love my family holidays too.

Where do you see yourself in 5 years' time?:

Completing my level 5 and gaining lots more experience at LCC. Hopefully managing/owning my own home.

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